



WARRANTY

Decoline Hybrid SPC Flooring 7 & 8mm

The product is accompanied with a 30 years residential & a 10 years commercial warranty for the structure and wear of the product.

Structural Warranty

The flooring has a structural warranty of 30 years Residential and 10 years Commercial and will be free from manufacturer's defects delamination, twisting, warping, distorting and splitting of any planks for the term of the of the warranty in accordance with the below conditions provided. The flooring is water resistant and will not delaminate, swell or tent at planks joining when liquids are spilt and wiped up and dried appropriately.

Installation, maintenance & care to be executed as per the Decoline recommendations. Time of installation defective product that has visible surface & structural defects should not be installed. If they are installed, they will not be covered under this warranty. Installation shall be conducted in accordance to the Decoline recommended installation guidelines

Wear Warranty

The flooring has a wear warranty of 30 years Residential and 10 years Commercial that the coating will not wear through to the surface, distorting, splitting, delaminating or stain in accordance with the below conditions provide to reasonable domestic and commercial use. The fading of gloss does not constitute wear.

The prevention of abrasive foreign matter such as sand, dirt, dust and grit onto the floor via appropriate entry way mats, Decoline SPC will not fade from normal sunlight or interior lighting. Maintaining regular maintenance and care as per the recommended schedules provided by Decoline.

Warranty Terms & Conditions

This warranty term starts from the date on the invoice.

To action warranty claims only engage through the place of purchase accompanied with the original invoice.

This warranty is none transferable from the original invoice owner.

Builders/ Developers the warranty is transferable to another owner within 6 months of the date on the invoice.

In the unlikely event there is an issue with Decoline SPC flooring replacement of the defective product ONLY will be facilitated, no associated costs such as loss of time, labour, uninstallation, reinstallation, removal, accommodation, furniture storage etc though not limited to these shall not be payable by Decoline.

Warranty is not applicable to defects from incorrect installation, non-compliance subfloor, as per installation guidelines.

Warranty is not applicable to colour variation between samples and actual flooring.

The following are not covered by this warranty but not limited;

- a) Problems arising from cuts, tears, gouges, burns or other damage caused by stiletto or sharp high heels, sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets etc
- b) Damage caused by chemically reactive material, carpet crocking, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing
- c) Small differences in colour and or texture between the actual material or photographic images of the material and the actual flooring purchased
- d) Construction or installation-related damage

- e) Surface scratches, changes in shading, texture and / or gloss during normal use or exterior applications
- f) Installation of products with adhesives other than those recommended by Decoline
- g) Products may have slight colour variations not detected at the factory. All products must be dry laid and examined under standard lighting conditions for colour acceptance before being installed
- h) Discolouration or fading from direct sunlight

Australian Consumer Law

Decoline SPC flooring product has guarantees that cannot be omitted under the Australian Consumer Law

This warranty is offered in addition to other rights the consumer may have under the Australian Consumer Law.

ABN:74 153 907 889

Ph: 07 3488 8115

3/3363-3365 Pacific Highway Slacks Creek QLD 4127

www.decoline.com.au



Decoline