

## MANUFACTURER'S LIMITED WARRANTY

Company warrants that its floor covering shall be free from defects in workmanship and material for a period as below from the date of installation if installed for commercial or any other use. If any floor coverings are defective in workmanship or material and covered by this Limited Warranty, Company shall, at its sole option, either refund the purchase price or supply, at its expense, such material as, in Company's sole judgment, is necessary to replace any defective floor covering. This Limited Warranty does not cover the cost of labour required to replace any flooring. This Limited Warranty is subject to the following conditions: (i) the floor covering must have been installed and maintained in accordance with Company's instructions in an area for which Company has specified as suitable for use; (ii) the defect must not have been caused by excessive moisture, extremes of temperature, chemical reaction, corrosion, or from any abuse or abnormal usage; (iii) any claim must be brought to Company's attention, in writing, within the stated period; and (iv) Company must be given the opportunity to inspect the installation and investigate the claim.

THE LIMITED WARRANTY SET FORTH HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (INCLUDING SLIP RESISTANCE, FIRE RESISTANCE OR ANY OTHER SAFETY FACTORS NOT SET FORTH IN COMPANY'S SPECIFICATIONS) AND ALL SUCH WARRANTIES ARE HEREBY DISCLAIMED AND EXCLUDED BY COMPANY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

The following are not covered by this warranty:

- Dissatisfaction or damage due to improper installation or maintenance
- Damage caused by fire or burns, intentional abuse, flooding, construction or installation
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, caster wheels, chairs or other furniture without proper floor protectors and cuts from sharp objects
- Surface scratches or scuffing
- Changes in colour or sheen from exposure to sunlight or due to use of rubber-backed mats
- Exterior applications
- Minor shading, colour or texture differences between samples or printed colour photographs or illustrations and delivered product
- This limited warranty is void if, prior to installation, this flooring is not acclimated to room temperature (between 15 and 29) at job site for at least 48 hours and, if post-installation, such flooring is not continuously maintained at such temperature
- Decoline will not be liable for any loss, damage, or complaints arising from the incorrect use of adhesive systems or if the instructions are not met or strictly followed. Contact our technical support team for advice on the correct adhesives. Decoline is recommending to use Deco-bond W-400H for all the Vinyl planks.
- \* **Please be advised that wet-based installation methods are not covered under the warranty. This is due to the potential risks associated, which can lead to issues that may not be addressed within the terms of the warranty. We recommend adhering to the manufacturer's specified installation guidelines to ensure full warranty protection.**
- Commercial- 10 years
- Residential- Life Time

This warranty is offered in addition to other rights the consumer may have under the Australian Consumer Law.